

NightTrakker

NT50B / NT50

Instruction Manual

PLEASE READ CAREFULLY BEFORE USING CAMERA

Thank you for Purchasing your UWAY Product

The UWAY NightTrakker is a high quality digital surveillance camera. It has been precisely engineered and tuned to provide you with optimal and consistent performance. This camera will provide high quality digital pictures and sound recording video for applications such as home, cabin, and business surveillance and animal monitoring for hunting and research. It features a highly sensitive Passive Infra-Red (PIR) motion sensor and numerous setting options to tailor the camera to your particular needs.

Item Check List

See that the following items are included with your camera. Contact your dealer if anything is missing.

Camera

Remote controller/viewer

Remote to Camera Cable

USB cable

Nylon mounting strap

Ear Phone

Warranty Card

Needed for Operation

- 1. Four (4) C Alkaline or NiMH Rechargeable Batteries
- 2. SD or SDHC Card (up to 16 GB capacity max)

HANDLING PRECAUTIONS

CAMERA:

The camera has been finely tuned. Avoid dropping and physical shock.

The camera is designed for typical weather conditions. It is not waterproof for use underwater.

Carefully clean debris from camera lens, PIR, and LED platform. Avoid use of cleaning solvents.

The camera contains precise electronic equipment. Do not attempt to open camera case yourself.

Condensation may form on lens and electrical components when bringing into warm room from cold. To avoid this, first place camera inside a sealed plastic bag before bringing into warm room temperature. If condensation forms, remove SD card and batteries until camera is dry.

Remove batteries when storing camera. Removing batteries from the camera during storage reduces the risk of battery acid leakage and battery drain.

LCD CONTROLLER/VIEWER:

Avoid storing remote in direct sunlight or at high temperatures as LCD damage may occur.

Ensure camera-remote cables are positioned correctly before pushing them together. Avoid forcing plug ends into remote and camera.

GETTING STARTED

** When connecting remote to the camera, it is important to **TURN REMOTE ON BEFORE TURNING CAMERA ON**. This will ensure recognition of the remote.

** Charge Remote before using (see instructions 'Remote Controller/Viewer')

SD MEMORY CARD

The camera supports both SD and SDHC memory cards from 32 MB to 16 GB. The camera does not have any internal memory.

- 1. Open bottom door
- 2. Insert SD card with unmarked side facing front of camera
- 3. Push gently until card clicks into place
- 4. Push card again to remove
- **Note 1:** Ensure SD card slider is NOT in locked position.

Note 2: It is always recommended to test the SD card by taking some pictures using the remote controller under Live Preview (see below) to ensure SD card works properly.

BATTERIES

This camera is designed for Alkaline or Nickel Metal-Hydride (NiMH) batteries. Maximum Infrared (IR) lighting performance and battery life is obtained using high quality NiMH batteries. A 6V AC to DC power cord (sold separately) can be attached to the bottom port of the camera.

- 1. Insert 4 C batteries while ensuring polarity (+ -) is correctly orientated
- 2. To remove batteries, push finger through hole under battery compartment to lift batteries

NT50B Model:

- It is recommended to use NiMH rechargeable batteries for best performance. NiMH LD with >4000 mAh are optimal for cold temperatures and longevity.
- To maximize battery life, it is recommended to set video length to a maximum of 10s.

Note: 6V DC power can be used with or without batteries connected. Power by-passes batteries when 6V power is connected. Solar panels DO NOT charge batteries directly located in the camera.

CHECKING BATTERY LEVEL

- 1. Battery level can be checked using Remote Controller/Viewer
- 2. Connect remote and camera with provided cable (ensure correct plug orientation)
- 3. Turn remote ON
- 4. Turn camera ON
- 5. See camera battery level in bottom left corner and remote battery level in bottom right corner of LCD display

TESTING AND WORKING MODES

The camera has two modes: **Set Mode** and **Work Mode**.

- 1. When the camera is turned ON without being connected to the remote controller, it will go into the Working Mode automatically using the latest settings. The red LED will blink for 10 seconds before the camera is capable of being triggered by motion. If the camera beeps, it means either no SD card is inserted or the SD card is not inserted properly. The SD card needs to be inserted or reinserted to continue.
- 2. When the camera is turned ON with the remote controller connected and powered ON, the camera will go into the Set Mode, thereby allowing you to program settings, view photos/videos, set up your camera, etc. If at any time, the camera and remote are disconnected while the camera power is ON, the camera will automatically switch into Working Mode.
- **Note 1:** Remember to turn the remote OFF after each use, failure to do so will result in battery depletion within one day. A red LED located on the bottom beside the USB battery charge port indicates the remote is ON.
- **Note 2:** The remote screen has a built in sleep mode to save power. Following 1 minute of no activity, the remote will enter sleep mode. If the remote is connected to the camera, pushing any key will turn the screen back ON.

REMOTE CONTROLLER / VIEWER

Ensure remote is fully charged before using camera.

- 1. Plug USB cable (supplied) into remote and computer
- 2. Green light will light on bottom of remote while charging and turn off when fully charged

Note: Red light turns ON bottom when switch is in ON position

MENU OPERATIONS AND SETTINGS

Connect the remote to camera using supplied cable to program camera. The following menus will help modify camera settings to maximize its performance for your particular application.

Remember to turn remote ON before turning camera ON

LIVE PREVIEW

This option allows the user to view in real time what the camera is capturing. This is useful while mounting the camera to see the exact field of view. Pictures/videos can also be captured using the "SHOT" button while in this mode. This camera is equipped with a **Day Color Mode** and **Night IR Mode** while in Live Preview. It is recommended to minimize the use of Night IR Mode to aiming and image capture to avoid battery depletion.

- 1. Highlight "Live Preview"
- 2. Push OK button or right arrow button

PHOTO MODE

- i. Push 'photo icon' button on remote (bottom right corner of remote)
- ii. Push UP Arrow for Day Color Mode
- iii. Push DOWN Arrow for Night IR Mode (picture will be black and white; 28 LED will be ON continuously while in this mode)
- iv. Push SHOT button to capture pictures

VIDEO MODE

- i. Push 'video icon' button on remote (bottom left corner of remote)
- Push UP Arrow for Day Color Mode
- iii. Push DOWN Arrow for Night IR Mode (video will be black and white; 28 LED will be ON continuously while in this mode)
- iv. Push SHOT button to start and stop video capture
- 3. Push MENU button to return to menu

NOTE: Battery level indicator is located on viewer screen during Night IR Mode.

PHOTO / VIDEO PLAYBACK

This feature allows the user to view pictures and video stored on the SD card. Users can ZOOM into pictures and PAN around for greater detail. Video playback includes sound through an earphone port on top of the remote; user can pause, stop, rewind, and fast forward video.

- 1. Highlight "Photo / Video Playback"
- 2. Push OK button or right arrow button
- 3. Scroll through pictures and video using LEFT and RIGHT ARROW buttons

- a. PLAY VIDEO (video files have a "play symbol" on the bottom left corner of the picture.)
 - i. Push OK button to play video
 - ii. Push UP or DOWN arrow to adjust volume
 - iii. Push OK button to pause video
 - iv. Push RIGHT arrow to fast forward or LEFT arrow to rewind
 - v. Push MENU to go back

b. ZOOM PICTURES

- i. Push "+" button to zoom in
- ii. Push "-" button to zoom out
- iii. Push ARROWS to PAN around on pictures
- iv. Push MENU to go back

c. DELETING PICTURES / VIDEO

- i. Push DEL button
- ii. Select ONE or ALL pictures / videos
- iii. Push OK to delete
- 4. Push MENU button to return to menu

CAMERA MODE

This camera can be set to capture still pictures OR video.

- 1. Highlight "Camera Mode"
- 2. Push OK or right arrow button
- 3. Select VIDEO or PHOTO using UP or DOWN arrow
- 4. Push OK to SAVE setting

PHOTO RESOLUTION (only displayed if PHOTO mode is selected)

Photo resolution can be set at 8MP, 5MP, 3MP, 1.3MP, 0.8MP, 0.3MP

- 1. Highlight "PHOTO RESOLUTION"
- 2. Push OK or right arrow button
- 3. Select desired photo resolution
- 4. Push OK to SAVE setting

PHOTO BURST (only displayed if PHOTO mode is selected)

This feature allows the camera to take from 1-9 photos in rapid succession following each trigger.

- 1. Highlight "PHOTO BURST"
- 2. Push OK or right arrow button
- 3. Select desired number of photos per trigger
- 4. Push OK to SAVE setting

Note: First photo may have different exposure than subsequent photos in burst mode. This camera does a more sophisticated light metering calculation between the first and second photo, thereby resulting in slight photo differences.

VIDEO LENGTH (only displayed if VIDEO mode is selected)

Video length can be set in 10 sec increments from (10s – 1min).

- 1. Highlight "VIDEO LENGTH"
- 2. Push OK or right arrow button
- 3. Select desired video length
- 4. Push OK to SAVE setting

Note: NT50B model has 30 sec maximal video length

VIDEO SOUND (only displayed if VIDEO mode is selected)

Video sound recording can be turned ON or OFF.

Note: Sound recording may be illegal to publish with human activity in some jurisdictions.

- 1. Highlight "VIDEO SOUND"
- 2. Push OK or right arrow button
- 3. Select ON or OFF
- 4. Push OK to SAVE setting

QUIET TIME

Also known as, "Time Interval or Delay Time", this feature puts the camera to sleep for the selected period of time before it can be re-activated by motion. Times include 5s, 10s, 20s, 30s, 1min, 5min, 10min, 30min, 60min.

- 1. Highlight "QUIET TIME"
- 2. Push OK or right arrow button
- 3. Select desired 'quiet time'
- 4. Push OK to SAVE setting

ILLUMINATION

This feature controls the number of IR light output during night photos and video. The NT50 has 40 high output LED lights, while the NT50B has 50 true invisible 'No Glow' black LED lights.

NT50

- 1. Highlight "ILLUMINATION"
- 2. Push OK or right arrow button
- 3. Select desired 'illumination' mode
 - i. Normal (28 LED)

- ii. High (40 LED)
- 4. Push OK to SAVE setting

NT50B

- 1. Highlight "ILLUMINATION"
- 2. Push OK or right arrow button
- 3. Select desired 'illumination' mode
 - i. High (50 LED)
- 4. Push OK to SAVE setting

Note: There is only the High setting for the NT50B camera model.

TEMPERATURE

Allows the user to select either Fahrenheit or Celsius temperature settings.

- 1. Highlight "TEMPERATURE"
- 2. Push OK or right arrow button
- 3. Select Fahrenheit or Celsius
- 4. Push OK to SAVE setting

DATE / TIME STAMP

This allows the user to have the date, time, and temperature stamped onto each photo or video.

- 1. Highlight "Date / Time Stamp"
- 2. Push OK or right arrow button
- 3. Select ON or OFF
- 4. Push OK to SAVE setting

SCREEN BRIGHTNESS

This setting adjusts the brightness of the remote controller/viewer.

- 1. Highlight "Screen Brightness"
- 2. Push OK or right arrow button
- 3. Push UP or DOWN arrow to select desired brightness
- 4. Push OK to SAVE setting

SET DATE / TIME

This feature allows the user to set the display format for date and time, as well as set the current date and time.

- 1. Highlight "Set Date / Time"
- 2. Push OK or right arrow button
- 3. Select one of the three menu options:

DATE FORMAT

Select the desired Date Format and push OK to SAVE

TIME FORMAT

Select desired Time Format and push OK to SAVE

SET DATE / TIME

Set date and time using UP, DOWN, RIGHT, and LEFT arrow and push OK to SAVE
4) Push MENU button to return to menu

SET DUTY TIME

This feature allows the user to program the camera to turn ON and OFF at a specified time.

- 1. Highlight "Set Duty Time"
- 2. Push OK or right arrow button

SET START TIME

Set camera START time using ARROWS and push OK to SAVE

SET STOP TIME

- Set camera STOP time using ARROWS and push OK to SAVE
- 3. Push MENU button to return to menu

Note: For 24 hour operation, START TIME set to (00:00) and STOP TIME set to (23:59).

ACCESS CONTROL

This feature allows the user to set a 4-digit password to deter theft and render the camera unusable without the password.

- 1. Highlight "Access Control"
- 2. Push OK or right arrow button

SET PASSWORD

Select desired password using ARROWS and push OK to SAVE

DISABLE PASSWORD

Select and push OK to disable password

BATTERY TYPE

This camera is a precisely tuned instrument. It is recommended to use high quality alkaline or NiMH batteries. Programming which batteries are present will maximize the cameras potential.

- 1. Highlight "Battery Type"
- 2. Push OK or right arrow button
- 3. Select ALKALINE or NiMH batteries
- 4. Push OK to save setting

FORMATTING SD CARD

Formatting the SD card removes all files on the memory card and prepares it for use in the camera. It is recommended that the SD card is formatted in the camera prior to each use.

- 1. Select "Format SD Card"
- 2. Push OK or right arrow button
- 3. Select YES to format SD card
- 4. Push OK to proceed with formatting SD card

CAMERA INFORMATION

The following information is available:

- 1. Select "Camera Information"
- 2. Push OK or right arrow button

FILES COUNT

Displays PICTURE and VIDEO number

STORAGE

Displays SD memory card USED SPACE and FREE SPACE

FIRMWARE VERSION

Displays the current camera firmware version

ADDITIONAL INFORMATION

TRANSFERING PICTURES AND VIDEO TO A COMPUTER:

Pictures and video can be removed in one of two ways:

- 1. SD memory card can be removed from camera (ALWAYS ensure camera is OFF before removing SD card) and transferred to computer or SD card reader.
- Connect camera to computer using supplied USB cable.

- i. Turn camera ON
- ii. Computer will recognize camera and prompt you to open file or save pictures

MOUNTING CAMERA:

This camera is designed to use the UWAY Bracket (sold separately) to obtain maximal mounting versatility. Camera can be securely locked with cable lock (through camera, bracket, or both) or security box (with or without bracket).

Use the 'Live Preview' mode while mounting camera to ensure your target area is in the field of view.

Camera can be mounted with nylon strap (included), cable lock, or security box (sold separately).

It is recommended to mount the camera 3-4 feet high overlooking desired area and 20-30 feet away from target area for maximum sensitivity in most situations. Adjustments may be required depending on game size and environment. PIR motion detection distances change based on ambient temperature and setup. Higher ambient temperatures will reduce PIR motion detection range thereby requiring camera to be closer to desired location.

Angle the camera perpendicular to the ground to maximize the IR lighting potential. Using UWAY Bracket provides optimal versatility when mounting the camera. UWAY XtendIR will significantly increase night IR lighting distances out to 60-100 feet.

FIRMWARE UPDATES

This camera is designed to accommodate future firmware updates if required.

- 1. Copy the firmware update file (eg. Main.elf) onto the SD card root directory (do not place in any file)
- 2. Insert SD card into the camera
- 3. Connect the remote to the camera
- 4. Turn remote ON, AND THEN turn camera ON
- 5. Select YES and push OK when update prompt appears
- 6. The red LED will continue blinking until the update is finished. The camera may automatically reboot

Note: If camera fails to reboot 15 sec after red LED light turns OFF, you will need to reboot the camera manually ... do not panic.

To Manually Reboot:

- i. Leave camera and remote ON
- ii. Remove battery compartment to disconnect circuit
- iii. Replace battery compartment
- iv. Camera will reboot
- 7. Following reboot, you will be asked to update again Select NO
- 8. The update file will be removed from SD card
- 9. Confirm new firmware version by checking 'Camera Information' (see instructions)

TROUBLESHOOTING

1. The camera does not turn ON

- a. Ensure batteries are inserted properly and fully charged in **both** camera and remote. If possible test each battery with battery tester. Approximately 1.5V in Alkaline and 1.3V in NiMH.
- b. Ensure SD card is properly inserted and not in locked position
- c. Ensure remote / camera cable is properly inserted with correct orientation of plug ends
- d. Reset camera by removing battery compartment and SD card for a few minutes
- e. Cold temperature may decrease battery output sufficiently to prevent camera from turning ON. Again, check batteries and ensure they are rated for your temperature

2. Beeping Noise when camera turns ON

- a. Insert SD card
- b. Ensure SD card is not locked
- c. Format SD card in camera
- d. SD card may not be compatible

3. Camera will not take pictures or stops part way even with full batteries

- a. SD card is not formatted correctly; format SD card in camera
- b. Ensure SD card is not locked
- c. SD card is faulty or incompatible; try different SD card and/or brand. Faulty or incompatible SD cards may cause system conflict, system crash, and battery drain. Always format SD card in camera and try different SD cards if problem persists.
- d. Batteries do not have enough power to activate picture/video sequence

4. Batteries run down guickly

- a. Avoid poor quality alkaline and rechargeable batteries, avoid mixing different brands and ages of batteries as battery life will be adversely affected. Different brands of batteries will perform differently than others; it may be worth trying other brands to find what works best for your environment.
- b. Reduce number of picture burst and/or reduce video length.
- c. Ensure batteries are fully charged; test batteries with tester if possible
- d. In cold temperatures, the battery life becomes shorter
- e. SD card may have jammed causing battery to drain

5. The remote controller does not function

- a. Ensure remote is turned ON prior to turning camera ON
- b. The internal lithium battery may be weak, recharge with USB cable
- c. Cable plugs may be inserted incorrectly
- d. Cable plugs may be damaged, try new cable

6. Pictures count in burst mode does not equal what I programmed

- a. Camera has sophisticated power meter; when weak or low current is detected, camera will automatically reduce the number of pictures in burst mode.
- b. Ensure batteries are fully charged
- c. Cold temperatures may decrease battery output resulting in reduction in picture count. High quality NiMH batteries will help in colder weather.

7. Video time is cut shorter than what I programmed

- a. Camera has sophisticated power meter; when weak or low current is detected, camera will automatically reduce the length of video.
- b. Ensure batteries are fully charged
- c. Cold temperatures may decrease battery output resulting in reduction in video length. High quality NiMH batteries will help in colder weather.

8. SD card is not recognized in camera

- a. If the SD card is formatted on a computer or other camera, it may not be recognized by this unit. Use this unit to format the SD card.
- b. Ensure that SD card is not greater than 16 GB in size
- c. Ensure SD card is not locked
- d. Try different brand of SD card for compatibility

9. SD card is inserted into another device and is not recognized

- a. SD card may be formatted differently than device can recognize
- b. The camera file system is generally compatible with other digital cameras; however, it is recommended not using the same SD card in different cameras to avoid possible file system conflicts.

10. Color or brightness is different between pictures at same time of day and during burst mode

- a. Camera has sophisticated light metering calculations to optimize pictures in all settings; light intensity may change between pictures causing the difference.
- During burst mode, the first picture is taken quickly for fast trigger speed; increased light metering occurs between first and second picture resulting in different color or brightness.

11. Battery level on display is low despite using new batteries

- a. Ensure battery type is selected correctly.
- b. Rechargeable batteries run on lower voltage than alkaline resulting in display variation. Some rechargeable batteries will display low power even though they are fully charged.
- c. Cold weather will reduce battery output

12. Low Power problems

 a. When the camera power is low and connected to the remote, the system will not be stable, you may observe abnormal screen displays or automatic camera reboot.
Change your batteries. If the remote power is low, you may also experience abnormal screen displays; charge remote.

13. Camera fails to detect motion.

- a. Ensure batteries test full; replace batteries if necessary
- b. Ensure SD card is NOT locked and compatible with camera; take test pictures in 'Live Preview' mode.
- c. Ensure 'Quiet Time' and/or 'Duty Time' are set correctly
- d. Ensure camera is mounted correctly. Note: hot weather, humidity, and rain will reduce PIR sensing distance; move camera closer if required.
- e. Typically mounting the camera at a height of 3-4 feet will maximize detection distance, this will depend slightly on the size of game you are trying to observe.

f. Camera may be pointed up too high or down thereby allowing game to walk under or over the PIR motion detection window; adjust camera position and try again.

14. Images are blurry (stills or motion)

- a. UWAY offers some of the best picture quality. Although we try to cover every scenario, it is important to realize that different environments and conditions will affect the picture quality.
- b. Blurry still images may result from interference with focal points; for example distance from camera, trees, brush, may affect focus point.
- c. Fog, condensation, water drops, snow, dust, direct sunlight, etc can all reduce picture quality.
- d. Motion blur may result when object moves too quickly. Blur will be compounded during night and low light situations. The UWAY camera has been finely tuned to maximize picture quality while balancing other interactions such as battery life, trigger speed, and IR lighting distance.

15. Night images are dark

- a. Ensure batteries are fully charged. Try high quality NiMH rechargeable batteries.
- b. Cold temperature will reduce battery output to IR lights.
- c. Remove brush, grass, and other debris that may prevent IR light from reaching its potential.

16. Too many empty pictures/video or false triggers

- a. Ensure camera is mounted on a solid surface; trees and surface may move in wind causing camera to trigger falsely.
- b. Adjust camera height and angle.
- c. Remove brush and branches from detection zone that may be triggering camera.
- d. A close running animal/human may make it across detection zone before triggering the camera
- e. Sunlight and heat waves may result in certain scenarios of false triggers; position camera in different location.

Call UWAY customer support for more information and help with camera if needed.

SPECIFICATIONS

UWAY NightTrakker NT50B / NT50 Camera

Camera Features

- State-of-the-Art truly Invisible 'No Glow' Black Flash Infrared technology (NT50B)
- Lens: FOV = 52
- Photo resolution: 8MP, 5MP, 3MP, 1.3MP, 0.8MP, 0.3MP (programmable)
- Photo burst: 1-9 photos per trigger (programmable), 1s photo interval
- Video resolution: 640 x 480
- Video length: 10-30s (10-60s on NT50)
- Very compact (3.4 x 6.1 x 2.7 inches)
- Fast trigger time (1 sec)
- 50 high output 'Invisible' infrared LEDs, night-time IR out to 50 feet (40 LED's on NT50)
- Multi-zone PIR detection range: up to 50 feet
- Color daytime pictures and black & white nighttime pictures
- Date, Time, Temperature and Moon Phases stamp on image
- Low power consumption, standby battery lifetime up to 6+ months
- External memory: SD/SDHC card up to 16GB
- Video sound recording
- 6V-volt port, USB port
- 4 x 1.5 volt C batteries (not included)
- Can be powered by rechargeable NiMH C batteries
- Low battery indicator on remote
- Mount with mounting strap or python lock
- Built-in anti-theft pipe-through hole for Python lock
- 4-digit password protection

Remote Features:

- 2.7 inches true color TFT display
- User-friendly interface, 9 buttons control
- Preview in day (color mode) & night (B&W mode), let you review the camera mounting position for best angle
- Playback pictures and videos (sound through earphone), picture zoom-in and zoom-out
- Built-in rechargeable 1500 mAh Li-ion battery, chargeable thru USB port
- Five-level screen brightness, adjustable

WARRANTY INFORMATION

Limited Manufacturer Warranty

The Camera purchased from our authorized dealers is warranted to be free from defects in material and workmanship for 1 year from the original date of purchase under normal use. UWAY Outdoor Products will, at its option, repair or replace your camera with the same or comparable model, free of charge (except you must pay for shipping charges set forth below), for a period of (1) one year from the original date of purchase in the event of a defect in materials or workmanship occurring with normal use. This warranty only extends to the original retail purchaser. Purchase receipt or other proof of date of original purchase is required before warranty performance. The warranty on any replacement product provided under this warranty shall be for the unexpired portion of the warranty period applicable to the original product.

*Sorry but our warranty is ONLY applied to the cameras bought from our authorized dealers.

This warranty extends solely to failures due to defects in materials or workmanship occurring during normal use. It does not cover normal wear of the product. This warranty is void if: the product housing has been removed, if the product's label, logo or serial number have been removed or if the product fails to function properly as a result of accident, misuse, abuse, neglect, mishandling, misapplication, non-compatible batteries, faulty installation, setup, adjustments, improper maintenance, alteration, maladjustment of controls, modification, power surges, service by anyone other than UWAY or UWAY authorized service center or acts beyond the manufacturer's or distributor's control.

Note: The camera is not waterproof; please protect your camera properly for outdoors use.

Should your product prove defective during this warranty period, please contact us to obtain a RMA number prior to returning the defective unit.

*RMA number is required for all returns.

Include \$11.95 for return shipping & insurance. (For U.S. customers only. CHECK OR MONEY ORDER ONLY PLEASE, NON-REFUNDABLE). If the product is beyond the warranty period, the price for repairing or replacing may vary. Please allow 6-8 weeks for delivery. International customers pay different amount of shipping & insurance. We will send detailed information along with the RMA number.

Include with your camera the RMA form and a copy of your dated cash register receipt or other proof of purchase.

The warranty work will not automatically extend the original warranty period. The customer has 2 weeks to report any DOA (Dead on Arrival) products (please test product upon receipt).

If you have any questions regarding the warranty of UWAY products, please send us an email at support@uwayoutdoors.com.

*Please consult your dealer or us if you have any question or problem while you use the camera before you request a RMA number and send the camera back for repair. Some problems may be solved easily with help from our dealers or us.

CAMERA REPAIR

Repairs for damages not covered by the warranty will be subject to a charge. Please contact UWAY Outdoors to determine more information and to discuss repair options not covered under warranty.